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The following reviews what Mr. Wildman has been doing since he left his Information Technology (IT) career in 2001. His professional IT experience is detailed after.

Carroll Transit System (CTS) – Westminster, MD

October, 2018 – March, 2020

Transit Driver – drive mini-vans, and buses with wheel-chair lifts. Worked up to 3 days-a-week.

Greg's Driving School – Owings Mills, MD

January 29, 2015 – June 2018

Maryland State Certified Driving Instructor. Teaching driving to students and adults both in Classroom and Behind-the-Wheel. Working part-time up to 30 hours per week.

Butler Medical Transport – Owings Mills, MD

May 5, 2014 – July 10, 2014

Transit Driver – mini-vans and buses with wheel-chair lifts. All testing is current. Worked 2 to 3 days a week. Position required Criminal Background check. Also obtained a Passenger-For-Hire License Number thru the Maryland Public Service Commission.

Carroll Area Transit System (CATS) – Westminster, MD

June 8, 2012 – March 15, 2014

Transit Driver – drove cars, mini-vans, and buses with wheel-chair lifts. Worked 1 to 4 days a week.

Home Depot Corporation

October 2004 to March 2013

Between those dates I worked full or part-time at five (5) different Home Depots, including:

Sterling, VA	Appliance Sales (2004 to 2006)
Leesburg, VA	Kitchen Designer (2006 to 2007)
Newport News VA	Kitchen Designer (2007 to 2008)
New Orleans, LA	Kitchen Designer (2008 to 2011)
Westminster, MD	Appliance Sales, Kitchen Designer (part-time 2012 to 2013)

Providence Home Mortgage Broker – Sterling, Virginia

February 2004 to October 2005

Worked as a Mortgage Loan Officer. Learned on-the-job how to prepare, process, and close home mortgage loans working with various mortgage lenders.

Other Activities

Completed and self-published the 718-page, non-fiction book, *The Second Coming of Common Sense (CS2)* in February 2008.

Completed and self-published the 321-page paperback, non-fiction book, *Common Interest* in 2004.

Completed and self-published the 137-page, non-fiction paper, *US National Drug Reform Proposal* in 2003.

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Information Technology Professional Summary

Primarily in Washington, DC thru December 2002

Well-respected professional with 34 years of IT experience, including over 20 years in project and software maintenance management. Excels in business problem solution development, and coordinating multiple tasks involving both client-server and mainframe environments. Extensive interaction with senior management on financial issues, project reporting, and issues resolution. He has a strong emphasis on teamwork and in supporting user operational requirements.

Information Technology Professional Summary – Primarily in Washington, DC thru December 2002

Professional Summary

Well-respected professional with 30-plus years of IT experience, including over 20 years in project and software maintenance management. Excels in business problem solution development, and coordinating multiple tasks involving both client-server and mainframe environments. Extensive interaction with senior management on financial issues, project reporting, and issues resolution. He has a strong emphasis on teamwork and in supporting user operational requirements.

Detailed Professional Experience

CareFirst Blue Cross/Blue Shield -- December 1999 -- December 2002

CareFirst hired Mr. Wildman after completion his consulting assignment on their Y2K conversion project. He was hired to facilitate the standardization of IT internal applications and procedures. His initial responsibility was to implement a centralized system for entry, prioritization, and tracking of all IT Applications department software

service requests. Mr. Wildman designed the Lotus Notes database application and managed the development and implemented the CareFirst Information Technology Tracking (CITT) System. The system was implemented in June 2000. He continued to manage the operational CITT system and all enhancements.

In April of 2001 Mr. Wildman voluntarily assumed management of the implementation of the IT department's new project Time Tracking and Project Management system, RMIS. The implementation was in trouble and he successfully turned it around. He improved RMIS team's morale, completed Time Entry implementation for all IT management and staff, managed the 2.1 RMIS (Primavera) software upgrade, and improved departmental perception of RMIS. In October 2001, he was promoted to Manager of IT Resource Planning and Reporting, responsible for both CITT and RMIS.

He continued those responsibilities until leaving CareFirst in December 2002 to work on completing a book and other personal projects.

Compuware Corporation -- August 1996 -- December 1999

Supported two (2) clients while working for Compuware Corporation.

Client: Blue Cross Blue Shield of the National Capital Area -- November 1997 – October 1999

Project Director – Supported certain aspects of BCBSNCA Year 2000 (Y2K) conversion project. The project was initiated with a comprehensive software inventory that included all applications and related program source modules. The system inventory, including Y2K assessment, and a Pilot system conversion were worked simultaneously. Compuware had actual conversion responsibility for selected systems.

He reported to the client's Y2K Project Director, and worked directly with the IT managers, business area analysts, and system technicians. The project team grew from an initial four to twenty technical staff, with three project managers. The Compuware Y2K support of BCBSNCA was completed in October 1999.

Client: Giant Food of Maryland – August 1996 -- October 1997

Project Director – Served as the consulting project director for Giant's Year 2000 Compliance conversion project reporting to the client's project director. Giant Food is the largest grocery chain in the Baltimore/Washington region. He successfully sized, planned, and managed the start-up and initial execution of Giant's conversion. This involved all mainframe and non-mainframe user applications, and all facility inventories in the manufacturing and warehousing areas. Originally specified as a 16 to 20 week inventory and sizing effort, it was expanded to a 14-month effort with a $1.2 million budget.

Interacted with IT Managers and Directors, and end-user staff to inventory systems, develop audit reports, and reconcile inventory issues, and develop budgets. Managed scope issues, staffing, and controlled project budget. Reported monthly to the Giant's Steering Committee.

Successfully built project team, coordinated activities, managed priorities, and motivated both IT and client staff. Initiated inventory of User department applications and the Device Hardware/Software inventory, requiring site surveys of all Giant office, warehousing, and manufacturing locations. Managed the Y2K Pilot system conversion, that included providing sizing analysis, defining date change methodology, conversion specifications, inventory validation, testing, conversion, and implementation services using the Compuware Y2K tool set including COSMOS, FileAID, XChange, and XPediter. The software conversion involved IBM MVS and client server platforms.

Excellent performance resulted in client request to simultaneously manage an additional project with six non-Y2K staff members performing maintenance and development work on existing systems. Built relationships with client management to support enhancements to IDMS mainframe General Merchandising system.

With all aspects of Giant's Y2K Conversion defined and running smoothly, project management was turned over to Giant's in-house staff.

PSI International - April 1995 -- August 1996

Software Maintenance Manager – Supporting the Department of Education (ED) agency, FFEL, formerly called the Guaranteed Student Loan program, managed all accounts and debts issued by ED. Payments against good and former bad debts were tracked. Also, non-paying accounts were researched and inter-agency systems including the IRS were supported in the effort to identify bad debtors. Managed 4 Area Leads with a total staff of 12 Maintenance Analysts responsible for operational problems (on-call 24x7), and making light to moderate system enhancements. Coordinated staff tasks and resolved production problems. Increased team morale and productivity by providing leadership, structure, and managing client task prioritization.

Computer Data Systems, Incorporated (CDSI) - October 1992 -- April 1995

Technical Manager – Supporting the U.S. Immigration and Naturalization Service (INS) contract, performed technical and administrative duties responsible for administration and management of $1.3 million dollars in annual tasking with a staff of eleven (11). Duties entailed the preparation of management and technical task plans, client liaison and coordination, staffing, motivating and providing technical direction to task managers, systems programmers, and other technical staff.

Managed three systems simultaneously for the INS including the two largest systems: the Central Index System, a large complex on-line IDMS database system that tracks 35 million individuals; and the Non-Immigrant Information System, an on-line/batch System 2000 running under CICS providing access to over 160 million records. The Central Index System had 8,000 users nationwide and 1,800 terminals, providing enforcement and statistical information, and tracked transfers of subject files among other functions. The system ran on an IBM compatible mainframe under MVS/OS, with IDMS databases.

Senior Systems Analyst -- Maintained and enhanced the National Automated Immigration Lookout System (NAILS) II, a centralized system of lookout information on individuals of interest to INS and other government agencies. INS air and land port of entry personnel accessed NAILS II to screen all incoming people. Responsible for coordinating the activities of technical staff, establishing task priorities, performing quality assurance on staff work, and tracking status.

Held a Top Secret level security clearance.

Extended Detailed Professional Experience

Evergreen Technologies - September 1992 -- October 1992

Project Manager – Hired as a Project Manager to facilitate coordinate PowerTree time-sharing service into production. The PowerTree system was to be used by anyone that wanted to provide goods and services to the government as a central reference base. The multi-database service was to contain Mil-Spec data, parts specifications, current CBD detail, and many other standard government references.

Hired by and reported directly to the company president. His initial responsibility was to perform a critical assessment of the project status relative to the desired implementation date. Reported those findings with viable options after five (5) weeks on the job and was promptly terminated by the president. The company closed less than a year later.

U.S. Immigration and Naturalization Service (INS)

Held positions with two (2) software support contractors at the INS. Held a Top-Secret level clearance.

Management Systems Designers (MSD) - May 1989 -- October 1992

Senior Systems Analyst – For the INS, developed, implemented, and enhanced the replacement for the existing National Automated Immigration Lookout System (NAILS). NAILS II is a centralized system containing individual lookout information from multiple government agencies. It is used at air and land ports of entry for screening incoming people. The previous system ran on an IBM mainframe utilizing the System 2000. The new system also runs on the mainframe and utilizes the IDMS database technology.

Software Management -- Continued in the support and maintenance of NAILS II. Coordinated the development of the support and enhancement task list, and worked with the INS users in all phases of the support effort.

COMPUTECH, Corporation - January 1988 -- May 1989

Project Manager and Designer – For the ins, designed, developed, and implemented the Port of Entry Office Management System (POMS) for employee scheduling and overtime tracking. The primarily on-line system would be operational at 180 different sites across the United States. In support of POMS, was responsible for the logical, physical, the design documents, and for the development of the system prototype. Developed milestone schedules, provided the primary client interface, and oversaw other project staff on this assignment. This worked carried over to MSD contract.

Phoenix Systems - April 1985 -- December 1987

Project Manager and Designer -- Supported TRT Telecommunications on a variety of projects. Designed and implemented the Circuit Information Management (CIM) System. This on-line, IDMS-based system was TRT's first automated facility for the inventory and management of the circuits in its worldwide communications network. Responsibilities included requirements definition, logical and physical design, data dictionary management, online menu and map design.

AWMIS Incorporated - September 1983 -- May 1985

Independent Consultant – Provided Senior Analyst and Project Manager support to the Victor O. Schinnerer Insurance Company (VOSCO). Researched the operations and workflow within the insurance company (e.g., premiums, rating, billing, claims, etc.), and presented the on-line and batch reporting requirements for each function. Led an internal team that designed and implemented the Insurance Policy Billing system.

COMP-U-STAFF Corporation - July 1982 -- September 1983

Client: Mercantile Safety Deposit and Trust Company

Management Analyst -- Designed and implemented a Flexible Benefits function for the bank.

Client: Riggs National Bank

Implementation Planner -- Coordinated the installation of the Savings subsystem for the bank's Checking/Savings system. Developed detailed plans and schedules, and coordinated the interaction of IT and user areas.

Client: Equitable Trust Bank

Project Manager and Database Analyst – Supporting the Commercial Profitability Evaluation System (CPES), led a team to implement enhancements for an existing IMS database, and implement a second database.

Electronic Data Systems (EDS) - April 1981 -- June 1982

Senior Systems Analyst – Supporting the Department of Energy (DOE), wrote the implementation plan and schedule for the new Payroll/Personnel System. Served as the Team Leader of the system's data conversion and file loading tasks.

Software Management -- Supervised a team of four programmer/analysts in day-to-day support of the Payroll/Personnel and General Ledger Systems. Managed user priorities and implemented major enhancements.

Marriott Corporation - September 1977 -- March 1981

System Developer -- Designed and implemented to (2) centralized IMS database systems that automated procedures of the four (4) regional National Sales Offices.

Project Coordinator – Assumed responsibility during the initial implementation of Marriott's Reservation System, after project manager unexpectedly resigned. Finished the implementation and managed start-up period.

Software Management – Organized and managed the Hotels Division Applications Support Group.

REHAB Group, Incorporated - June 1977 -- November 1977

Systems Analyst – Supporting the development contract for the Nuclear Regulatory Commission, was on a six-person team to develop an Integrated Financial Management System. Each analyst was responsible for an major system module, as well as the overall design and implementation. The IFMS modules included the general ledger, travel, billings, collections, contracts, purchasing, appropriations, and funds control.

Energy Research and Development Administration (ERDA)

Held positions with two (2) software support contractors at the ERDA. Held a Top-Secret level clearance.

Computer Sciences Corporation - March 1977 -- June 1977

Researched the requirements for a new agency payroll system ERDA that was now the Department of Energy. Headed a three-person project developing the requirements document and budget estimates.

Auerbach Associates, Incorporated - June 1975 -- June 1977

Technical Analyst -- Provided information systems management support. Responsibilities included coordinating the work for four staff members working on support/enhancement projects; improving the level of support responsiveness for the payroll and general ledger systems; and maintaining, with user concurrence, an accurate up-to-date task list of all user support requirements, and managed user priorities.

Completed a critical project with short deadline to develop the Headquarters On-line Travel System (HOTS). Responsible for technical and overall system design, coordination of all project tasks, and met project deadline.

Produced the system requirements and design reports related to City Tax Withholding enhancements to ERDA's payroll system. Led a team of four other people in implementing the Payroll City Modifications.

Association of American Railroads - February 1974 -- June 1975

Senior Programmer -- Received training in Structured Programming and Design Concepts, and Data Base Administration. Responsible for the definition, initialization, and loading of the Car Service On-Line Statistical Database, using the IMS DL/1 language and related IMS Utilities.

Project Control Coordinator -- Duties included the redesign of the IT department's weekly time reporting system, developed project status reports from managers to vice president, reviewed resumes, interviewed applicants, reference checking, and participating in staff and planning meetings.

Planning Research Corporation - March 1973 -- January 1974

Consulting Programmer/Analyst – Supporting the National Science Foundation, work on a team designing and developing a new Grant Management and Tracking System. Programming included batch and online modules.

First National Bank of Maryland - May 1972 -- February 1973

Programmer/Analyst -- A member of the payroll/personnel development team writing on-line systems. Programs were written in COBOL using newly released IBM CICS software on an IBM 370/145. Was responsible for 40 of 80 online displays. Assisted IBM in the original debugging CICS COBOL package.

Commercial Credit Corporation - April 1969 -- April 1972

Programmer trainee and programmer/analyst -- Supported the financial, tax and Fire and Casualty insurance users. Activities included design, coding, testing, input from design construction. Reviewed and redesigned Annual Tax reporting system. Assisted forms specialist in design of new insurance policy forms. Defined data requirements, and designed master policy file description for Calvert Fire Insurance's on-line insurance system.

Maryland Cup Corporation - October 1966 -- March 1969

Computer Operator -- On an IBM 360 mainframe system, running daily customer billing, payroll, and daily inventory reports. Spent initial 15 months as inventory control clerk, maintaining daily inventory report run and warehouse movements for 32 national warehouses.

So, there it is! Hope you found it somewhat interesting!!